DATA SHEET



LITE USER AUTO-PROVISIONING



Benefits

- Easily provide access to large quantities of occasional/limited users.
- Remove the need to estimate how many users (may) need to access the system for Lite User requests.
- Keep employee accounts active and current without synchronizing to corporate systems.
- Ensure maintenance-free user-count compliance.

Additional Details & Requirements

- Lite User Auto-Provisioning is only available for SSO customers.
- Customer administrators need to create a Lite User role associated with Auto-Provisioning (via Application Settings).
- Lite User licenses are not required for Auto-Provisioning.

Overview

ProcessUnity's Auto-Provisioning capabilities streamline access management for customers with large or fluctuating Lite User populations. The platform add-on allows organizations to self-provision Lite Users automatically in Single Sign-on (SSO) environment, reducing administrative overhead and potential IT development and support.

The Lite User role is intended for users who access ProcessUnity infrequently or on a limited basis (e.g. submit a request or report an issue). With Auto-Provisioning, Lite User accounts and credentials do not need to pre-exist within ProcessUnity for a successful login to occur. If the user account exists in ProcessUnity when the login is invoked, the user account activates; if the user account does not yet exist, the account is automatically created and activated. "Self-provisioned" user accounts are assigned to a predefined Lite User access role and may use the system accordingly.

Without Auto-Provisioning, users require a preexisting and active user account to access ProcessUnity. Synchronizing the accounts to corporate authentication systems (e.g. Active Directory) are possible through ProcessUnity import/export capabilities but can require an organizations IT development and support to implement. Lite User Auto-Provisioning can eleminate the need for this synchronization.

For more information on Lite User Auto-Provisioning, contact your ProcessUnity account manager or email us at <u>customer.success@processunity.com</u>.

